

Quality Management Systems – Internal Auditor

Course aim and objectives:

This course provides the required knowledge to the participant for having a thorough understanding of the requirements of the quality management standard ISO 9001:2015 and in addition be able as qualified quality internal auditor to assess the integrity and effective implementation of the quality management system within the context of the maritime work environment. Furthermore, participants will be able to prepare, plan, conduct and complete successfully a quality internal audit by learning the required audit techniques and processes.

Course main elements:

- Review of QMS - ISO 9001:2015 scope and terms
- Quality management principles leading to continual improvement
- Quality management systems risk control dynamics
- Preparation and implementation of an internal audit program
- Planning, preparing, conducting and completing the verification process
- Audit investigation and communication techniques
- Practical exercises and final examination

Course participation:

The course is open to shipping company corporate quality managers, superintendents, internal auditors and office employees with responsibilities in the management system internal audit team. Prior knowledge of the ISO 9001:2015 quality management system standard is required.

Course duration: 3 days

This training program is currently provided in 18-hours with real time instruction through a dedicated e-platform in 3 six-hour pre-scheduled interactive web-based learning sessions.